

DISCLAIMER

This electronic version of an SCC order is for informational purposes only and is not an official document of the Commission. An official copy may be obtained from the [Clerk of the Commission, Document Control Center](#).

COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, OCTOBER 30, 2001

COMMONWEALTH OF VIRGINIA, ex rel.

STATE CORPORATION COMMISSION

Ex Parte: Establishment of
Carrier Performance Standards
for Verizon Virginia Inc.

CASE NO. PUC010206

ORDER FOR NOTICE AND COMMENT OR REQUESTS FOR HEARING

On October 10, 2001, the Staff of the State Corporation Commission ("Commission") filed a Motion To Establish Carrier Performance Standards For Verizon Virginia Inc. and For Order Prescribing Notice and Providing For Comment or Request Hearing ("Staff Motion"). The Staff Motion was filed on behalf of the Performance Standards/Remedy Plans Subcommittee ("Subcommittee").

This Subcommittee was empanelled as part of the Collaborative Committee established in Case No. PUC000026.¹ In that case, the Commission directed the Collaborative Committee to initially undertake establishing performance standards and remedies for Verizon Virginia Inc. ("Verizon Virginia") and Verizon South Inc. ("Verizon South").

¹See Ex Parte: *Establishment of a Collaborative Committee to Investigate Market Opening Measures*, Case No. PUC000026, 2000 S.C.C. Ann. Rpt. 302, 303 for establishment of Collaborative Committee issued May 2, 2000.

A number of competitive local exchange carriers ("CLECs") and interested parties have been represented on the Subcommittee.² As its initial effort, the Subcommittee worked on developing performance standards for Verizon Virginia. The Subcommittee has prepared a set of performance standards³ for Verizon Virginia entitled "Verizon Virginia Carrier-To-Carrier Guidelines" that is provided as Attachment A to the Staff Motion. The Subcommittee was able to resolve all but seven issues through its collaborative efforts. These seven unresolved issues are identified and described in Attachment B to the Staff Motion.

The Subcommittee also prepared a statement describing the reasons the Commission should approve a set of performance standards for Verizon Virginia based on the existing NY Carrier-To-Carrier Guidelines and a proposed procedure for adopting future modifications to Verizon Virginia's performance standards. These future modifications could result from subsequent changes to the NY Carrier-To-Carrier Guidelines as

² These include the following: Verizon Virginia; Verizon South; WorldCom, Inc.; U.S.LEC; Broadslate; AT&T Communications; Covad; Z-Tel Communications; Alltel Communications, Inc.; Cox Virginia Telcom, Inc.; Network Access Solutions; NTELOS; Cavalier Telephone LLC; and KMC Telecom. Also participating is the Office of Attorney General, Division of Consumer Counsel and Commission Staff members.

³ The Subcommittee agreed to utilize the New York Carrier-To-Carrier Guidelines ("NY Carrier-To-Carrier Guidelines") as the basis for developing Virginia-specific performance standards for Verizon Virginia.

well as further recommendations of the Subcommittee or other parties. This proposal is described in more detail in Attachment C to the Staff Motion.

In addition, on October 24, 2001, Verizon Virginia filed in this docket its proposed time schedule for implementation of reporting the various measurements in the Verizon Virginia Carrier-To-Carrier Guidelines.

The Commission, having considered the Staff Motion and Attachments⁴, is of the opinion that the Staff Motion should be granted.⁵ We find that this Order shall serve as notice of the proposed Verizon Virginia Carrier-To-Carrier Guidelines and shall be sent to all certificated local exchange carriers in Virginia by the Clerk of the Commission.

The Commission directs the Division of Information Resources to make a downloadable version of the Staff Motion, Verizon Virginia Carrier-To-Carrier Guidelines (Attachment A), matrix of outstanding issues (Attachment B), the Carrier-To-Carrier Guidelines Metric Changes Proposal (Attachment C), and Verizon Virginia's proposed implementation schedule available for access by the public at the Commission's web site. The

⁴ The Attachments are incorrectly identified as Exhibits in filed paper copy of the Staff Motion.

⁵ The Commission's grant of Staff Motion includes the prescribing of notice and comment cycle and approval of the Staff's electronic service and acceptance of the Staff's recommendation to consider a performance assurance plan for Verizon Virginia in a separately docketed case.

Clerk should make copies of the same available for inspection by the public and provide copies free of charge upon written requests.

All interested persons should be given twenty-one (21) days from the date of this Order to file written comments and/or request a hearing on the Verizon Virginia Carrier-To-Carrier Guidelines, matrix of unresolved issues, Carrier-To-Carrier Guidelines Metric Changes Proposal (Staff Report, Attachments A-C), and Verizon Virginia's proposed implementation schedule. All interested parties may then file comments in reply to all initial comments. Said reply comments should be filed within ten (10) days after the initial comments are due.

Finally, the Staff Motion recommends that the Commission initiate a separately docketed case to consider a remedy or performance assurance plan for Verizon Virginia. The Commission agrees with the Staff's recommendation and will initiate such a proceeding shortly.

Accordingly, IT IS ORDERED THAT:

(1) This case shall be docketed to consider the proposed Carrier Performance Standards for Verizon Virginia.

(2) On or before October 31, 2001, the Commission's Division of Information Resources shall make a downloadable version of the Staff Motion, Verizon Virginia Carrier-To-Carrier Guidelines (Attachment A), matrix of outstanding issues

(Attachment B), Carrier-To-Carrier Guideline Metric Changes Proposal (Attachment C), and Verizon Virginia's proposed implementation schedule available for access by the public at the Commission's Web site, <http://www.state.va.us/scc/caseinfo/orders.htm>. The Clerk of the Commission shall make a copy of the Staff's Motion and Attachments and Verizon Virginia's proposed implementation schedule available for public inspection and provide a copy of these documents, free of charge, in response to any written request.

(3) All interested parties are hereby granted leave to file comments and/or request for hearing and reply comments, consistent with the findings above, on November 20, 2001, and November 30, 2001, respectively.

(4) Verizon Virginia's performance assurance plan shall be considered in a separately docketed case.

(5) This case is now continued.